

Our Company Policy.

As a consumer, you have numerous shopping options. We appreciate this opportunity to serve you. Our primary goal is to provide you a pleasurable shopping experience. We believe that customer loyalty is earned and should never be taken for granted. As a company, we are committed to achieving that goal.

Terms and Conditions.

The following terms and conditions (the "Agreement") apply to all purchases made from Golden Rule Marble or any of its affiliates. The terms "we", "us" and "our" refer to Golden Rule Marble., its affiliates, and employees/agents thereof. The terms "you", "your" and "yours" refer to the customer/purchaser who wishes to purchase any goods and/or services from us. You and we agree that your order is an offer to purchase the products on the terms listed below which will become a contract when accepted by us via confirmation that specifically references your order or when we ship to you the products you ordered, whichever occurs earlier. By submitting your order to purchase products and/or services from us, you agree to accept and be bound by this Agreement. You represent that you are at least eighteen (18) years of age and have the legal authority to enter into this Agreement on behalf of yourself or any party you represent. This Agreement may not be altered, supplemented or amended by the use of any other document(s). Any such attempt will be null and void unless otherwise agreed to in a written agreement signed by both you and us.

Product Specifications.

- Size of each marble about one inch in diameter. 940" DIA. [23.876 mm]
- Net Unit Weight: 1.065 OZ [30.2 Grams]
- Hand assembled and finished in Stow, Ohio, USA with global materials.
- Minor finishing differences between each marble are to be expected.
- **Keep out of reach of children under 3 years old.**
- Worldwide patents applications and trademarks protection has been filed by company's intellectual properties experts.

Order and Payment Terms.

Your order for products and/or services is not valid until accepted by us. Your payment for products and/or services must be received in full before our acceptance of your order and our shipment of products and/or services to you. We accept valid Visa, MasterCard and Discover cards as payment. We also accept Pay Pal, money orders and personal checks. We do not accept cash or COD under any circumstances.

Shipping, Handing and Delivery.

We currently ship to all 50 states located within the United States of America and to all United States Military Addresses around the world. We also ship to all United States Territories, and Canada. Most orders will ship within 72 hours of acceptance of your order. Some orders may take longer based upon product availability. We will normally ship your products via USPS or UPS Ground. However, in our discretion, we may choose to ship your products via another reputable carrier. Orders will ship from our warehouse located in Stow, Ohio USA. Risk of Loss or Damage and ownership passes from us to you upon shipment of your order from our facilities. You assume all risk of loss or damage to all products ordered during transit. In the event of product damage or loss during transit, it is your responsibility to file a claim with the carrier.

Governing Law: Choice of Venue.

You and we agree that this Agreement was entered into and executed within the State of Ohio. Accordingly, this Agreement shall be interpreted by the laws of the State of Ohio. In the event that either you or we initiate legal action against the other as a result of a dispute arising out of, or related in any way to, your purchase of products and/or services from us, regardless of who initiated the legal action, said legal action must be brought in the Courts of Summit County, Ohio - the location where the Agreement was entered into and executed by parties hereto.

Return Policy.

Prior authorization is required from us before any item may be returned. All items must be returned within Thirty (30) days from the date of shipment (less shipping and handling). All returned items must be UNUSED AND IN THE ORIGINAL PACKAGING in order for you to receive a refund. No returns will be accepted after 30 days of purchase.

We cannot accept returns on any custom orders, discounted or discontinued items. If you wish to return a product purchased during a free shipping promotional special the normal shipping charge will be deducted from your refund for that product.

Severability Clause.

In the event that any portion of this Agreement is held by a court of competent jurisdiction to be invalid or otherwise unenforceable, the remainder of this Agreement shall remain in full force and effect.

Our Staff.

Our staff is here to help with any needs you may have. Feel free to call us anytime.

Email: customerservice@golden-rule-marble.com

Corporate Information:

Vallmar Studios, LLC
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Stow, Ohio 44224 USA

Products Tel: +1-330-686-2472

Products Fax: +1-330-686-0922

Parental Control Protections

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